Meritus Health

Meritus Health is excited to offer FLO electric vehicle (EV) charging stations for team member use. Please see the instructions below to get started and ensure a smooth experience for all users.

How to Set Up the FLO App:

1. **Download the App**
   Search for "FLO EV Charging" in the Apple App Store or Google Play Store.

2. **Create an Account**
   Open the app and follow the prompts to register with your email address.

3. **Add a Payment Method**
   Under "Wallet," add a valid credit or debit card. This is required to pay for charging sessions.

4. **Activate a FLO Membership (Optional)**
   While not required, signing up for a FLO membership may offer additional benefits such as discounted rates and access to a wider charging network.

How to Start a Charging Session:

1. Open the FLO app and log in.

2. Locate the charger using the map or by entering the station ID (posted on the charging unit).

3. Tap "Start Session" in the app.

4. Plug the connector into your vehicle once prompted.

5. You'll be billed automatically via your stored payment method.

Charging Etiquette Reminders:

- **Limit charging time to allow access for others**. Once your car is fully charged, please move it to a standard parking space.

- **Do not unplug other vehicles**. Only the vehicle owner should disconnect a charging session.

- **Report issues via the FLO app**. If a station is malfunctioning, use the in-app support feature or call FLO customer support directly.

Thank you for your cooperation and for helping Meritus Health support sustainable transportation.